



## NOTICE ON FILING CUSTOMERS' COMPLAINTS

We inform our clients that complaints regarding the quality of our services can be submitted in written form:

**Personally:**  
in the CARWIZ  
rent a car  
business premises

or

**By mail to the address:**  
City Car Rental DOOEL  
Naroden Front 5/1-2  
1000 Skopje  
North Macedonia

or

**Through e-mail:**  
[customer.support@carwiz.mk](mailto:customer.support@carwiz.mk)

You will receive a response to your complaint in written form within 15 days of receipt of the complaint.

Required information: name and surname of the person filing the complaint, the exact address for submission of responses.

---

---

---

---

---

---

---

---

SIGNATURE AND STAMP